Covid-19 Policy

Christ Church’s first priority remains protecting the health and safety of all members of the Christ Church College and Cathedral community and their guests. We are committed to working with Government advice to keep you safe. With these additional measures in place we request you allow a little extra time for our teams to provide services.

We have adapted our working methods and shift patterns to create a safer working environment. We have implemented social distancing measures and additional signage throughout the buildings. Sanitiser points are available throughout Christ Church and 117 St Aldates Building. Common and high use touch points have been identified and regular enhanced cleaning procedures are in place. Please note all of our team members have completed the necessary risk assessments, and Health and Safety / COVID-19 training. PPE has been provided and is readily available for all of our teams to use as and where required.

Guests are asked to regularly wash their hands for 20 seconds as recommended by the government or use the sanitisers placed around the College.

Please observe social distancing between staff and other guests during your stay at Christ Church.

If a guest is displaying signs of the Covid-19 virus (High temperature. A new and continuous cough. A loss or change to your smell or taste.) while staying in overnight accommodation, they should inform the accommodation provider, immediately self-isolate where they are to minimise any risk of transmission, and request a test. If they are confirmed to have Covid-19, they should return home if they reasonably can. They should use private transport but only drive themselves if they can do so safely. If a guest cannot reasonably return home (for example because they are not well enough to travel or do not have the means to arrange transport), their circumstances should be discussed with an appropriate health care professional and, if necessary, the local authority. By providing their telephone number guests are consenting to this being given to NHS Track and Trace to stop the spread of Covid-19.

Please note that, as per government guidelines, if a guest cannot return home, they will be responsible to pay all costs of remaining at Christ Church up front. This will include additional nights at the appropriate rate.
Prior to your arrival

We would request you adhere to the Government guidelines in relation to your stay with us. For further information please refer to https://www.gov.uk/coronavirus.

Guests are asked not to come to Christ Church if they develop symptoms of Covid-19, including high temperature, loss or change of their sense of smell or taste and a persistent cough. For more information please follow https://www.gov.uk/coronavirus.

You will need to have a face covering with you if you are coming into Christ Church. You should provide your own face covering and wear it in all indoor areas except when eating and drinking. This is to comply with the University’s face coverings policy, which in itself has been designed to comply with national guidelines. If you feel you prefer to wear gloves whilst you are staying, please ensure to bring your own supply.

Coming from abroad - Christ Church is not able to accommodate you if you need to quarantine in compliance with Government current guidelines after your arrival to the United Kingdom.

Arrival procedures

Please check-in at the Porters’ Lodge Tom Gate considering social distancing measures. The lodge has a one-way system in place for your safety, and sanitiser points are provided.

Departure

Check out by 1000 hrs at the Porters Lodge for our main site guests.

We ask that our 117 St Aldates Building guests leave their room fob in the drop box located on the wall by the main exit.

It is of the utmost importance that you inform us if you develop any symptoms in the two-day period after your visit to Christ Church.

https://www.chch.ox.ac.uk/conferences/staying-christ-church

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**Housekeeping**

We’ve enhanced our in-room cleaning programmes to pay extra attention to critical touch points. Your room will be sanitised prior to your arrival and when you depart, ready for our next guest. In accordance with Government guidelines, we are rotating room allocations between each guest’s stay leaving the room empty for two days to allow for deep cleaning.

During your stay your room will not be serviced, however, cleaning products are available in the bedroom. If you stay longer than three days clean towels will be placed for you outside of your bedroom. Similar, fresh linen will be available for longer staying guests. Tea and coffee will not be replenished in your room; additional sachets are available from the Lodge on request. For any other requests please contact the Porters Lodge on 01865 276150.

Our fantastic Housekeeping Team has been fully trained on the use of PPE. We clean all of our surfaces thoroughly and regularly with anti-bacterial products.

Shared toilets will be serviced twice a day.

Lifts: please note that due to current Government advice, our lifts are only suitable for use by one person or people staying in the same room at a time. Sanitiser touch points are available in the corridors.

When using the stairs please give way to people who are descending the staircase.

Smoking is NOT permitted within Christ Church premises and no designated smoking areas are provided.

The Junior Common Room and TV Room will not be available on the 15th, 16th and 17th December 2021 due to maintenance work.

**Catering**

A breakfast with assisted service is provided in the Great Hall. Sanitiser points are available in the Ante-Hall. Please wear a face covering in all areas except when eating and drinking. Please consider social distancing measures.
**Gates**

The main gate, Tom Gate, located on St Aldates is usually open from 0700 – 1930 hrs. At all other times you will need to use your room key fob to open the small wicket gate within the main gate. If you forget your fob, please ring the bell which you will find on the wall on the left-hand side of Tom Gate to call the Duty Porter who will let you in.

Canterbury Gate [leading onto Oriel Square] will be open Monday to Friday 0800 hrs – 1730 hrs, Saturday and Sunday 1000 hrs – 1730 hrs. After those hours and on weekends till midnight the room key fob will open the wicket gate within Canterbury Gate. There is no entry through Canterbury Gate between midnight and 0800 hrs and access can only be gained through Tom Gate [see above].

Meadow Gate is usually open from Monday to Saturday 1000 hrs – 1615 hrs, Sun 1400hrs – 1615hrs. As this is the main tourism entrance, please note a one-way system for visitors to enter/exit is in place.

Please, wear your lanyard / ID badge to demonstrate to staff that you are resident at Christ Church. You MUST show them every time on the gate to gain the access to the main site.

The Shop is located in the Visitor Centre in Christ Church Meadow, and is open Monday to Saturday 0930 hrs – 1630 hrs, Sunday 1030 hrs – 1630 hrs. Pop in to find the perfect gift with a 10% discount. Please show your lanyard/117 St Aldates ID badge to get the discount. [https://www.chch.ox.ac.uk/shop-cafe](https://www.chch.ox.ac.uk/shop-cafe)

You can hire a multimedia guide for £3 from the Visitor Centre. Please show your lanyard/117 St Aldates ID badge.

Any of your guests who wish to visit Christ Church need to book tickets on-line. [https://www.chch.ox.ac.uk/plan-your-visit/tickets](https://www.chch.ox.ac.uk/plan-your-visit/tickets)

**Picture Gallery**

The Picture Gallery is open during the following hours and entry is free to those staying at Christ Church. Please show your lanyard/117 St Aldates ID badge. [https://www.chch.ox.ac.uk/gallery](https://www.chch.ox.ac.uk/gallery)

Monday, Thursday, Friday, Saturday 1100 hrs – 1700 hrs (closed Tuesday and Wednesday)
Sunday 1400 hrs – 1700 hrs